

FAQ



Social Security Pension

Q. This Page Is Not Authorized For Sje Apply For Pension Registration Service

Ans. Raj SSP Has Two Service On E-Mitra(1. Pension Registration 2. Pensioner Yearly Verification)

Note:

- 1. If You Choose Pension Registration Service Then Only Will Be Able To Pensioner Entry.**
- 2. If You Choose Pensioner Yearly Verification Service Then Only Will Be Able To Pensioner Yearly Verification.**
- 3. Please Note Which Service You Have Chosen.**

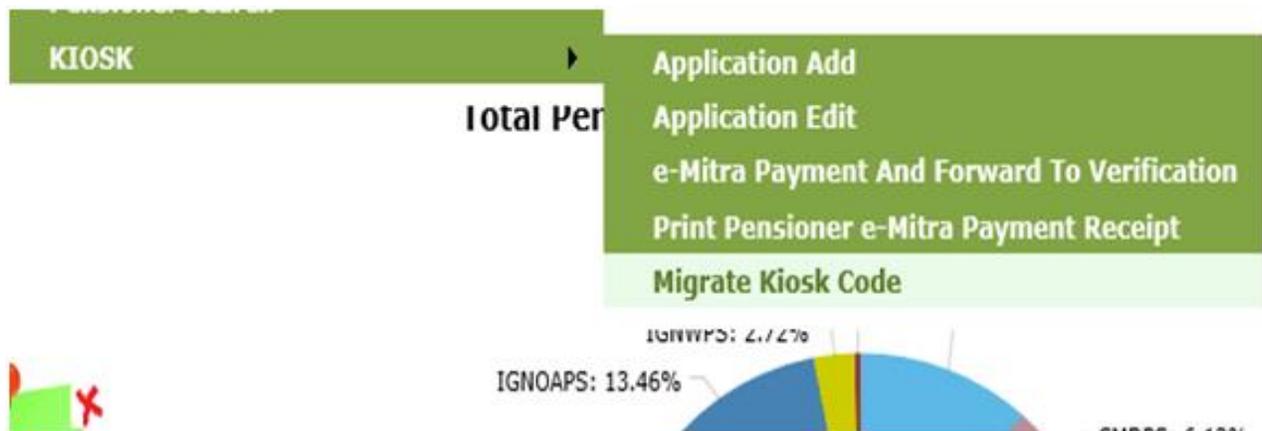
Q. Device Capture Not Working

Ans.

- 1. Please Check Your Device Registered Or Not Registered, If Your Device Is Not Registered Then First Registered Your Device For Rd Service.**
- 2. Install Device Drivers And Check Rd Service And Start Rd Service.**
- 3. Re-Start System.**

Q. SSO ID Is Inactive Kindly Transfer Pension Data Another SSP Id

Ans. Please Open the Migrate Kiosk Code Page for Update Code



Q. Aadhar And Account Number Already Exits.

Ans. Aadhar and Account Number Can Be Entered Only Once If Pensioner Aadhar and Account Number Added With Any Other Pensioner Then Update The Aadhar and Account Number First And Add The Pensioner After That.

Q. Pensioner Location Not Registered.

Ans. Contact The Concerned Treasury Officer, And Block And Gram Panchayat That Are Not Connected In RajSSP To Connect Them, Mail To SJD By The Treasury Officer.

Q. Pensioner Application Is Showing In Uncomplete Records.

Ans. Please See In The Reason That You Have Not Filled Up The Details And After Completing The Details, The Pensioner's Detail Will Appear In The Complete Record.

Q. How To Change Old Age To Widow Pensioner Scheme.

Ans. First Change Marital Status On Bhamashah Portal Then After Changes On Bhamashah You Can Change Pension Scheme On RajSSP Portal From Sanction Authority (SDO/ BDO).

Q. How to Change Pensioner Name, Father Name, Category , Gender, Age, BPL Information etc.

Ans. You Can Change Pensioner Personal Information From Sanction Authority (SDO/BDO) Through Bhamashah.

Q. How to change Pensioner Disability Type.

Ans. You can change Pensioner Disability Type from Sanction authority (SDO/BDO) Through Bhamashah.

Q. How to change Bank Account Detail.

Ans. You Can Change Pensioner Bank Account Detail From Disbursement Authority Before Three Successful Payment, After Three Successful Payment Bank Account Detail Change Only By Treasury Officer Login.

Q. Pensioner Pension has stop after One Year Continue Receiving.

Ans. Pensioner Must Need To Yearly Verification After Every One Year From Emitra KIOSK Or Sanction Authority (SDO/BDO) (With Documents Bhamashah Card And Aadhar Card And Bank Account Detail If Not Provided).